



# Wi-Fi Acceptable Use Policy

This policy sets out the acceptable use of the Wi-Fi service provided at Cobham Village Hall. The Wi-Fi is provided to support hall activities and for reasonable use by hirers and visitors.

By accessing the Hall's Wi-Fi network, users agree to comply with this policy.

## Access to the Service

- Wi-Fi access details must not be shared outside the premises without permission.
- Trustees reserve the right to change passwords or withdraw access at any time.
- The Hall does not guarantee uninterrupted, secure, or error-free internet access.

## Acceptable Use

Users must use the Wi-Fi service lawfully and responsibly.

You must **not** use the service to:

- Access, download, or distribute illegal, obscene, offensive, or inappropriate material
- Engage in unlawful activity, including fraud, harassment, copyright infringement, or hacking
- Send spam or malicious communications
- Introduce viruses, malware, or harmful software
- Attempt to gain unauthorised access to systems or networks

Users are responsible for ensuring that children and young people using the Wi-Fi are appropriately supervised.

## TV Licence Requirement

Cobham Village Hall does **not** hold a TV licence therefore, users must **not** watch or stream live television broadcasts or use BBC iPlayer or similar services while connected to the Hall's Wi-Fi.

It is the user's responsibility to ensure compliance with UK TV licensing laws.

## Safeguarding

Organisations hiring the Hall for activities involving children or vulnerable adults are responsible for supervising internet use and ensuring appropriate controls are in place where required.

The Hall does not actively monitor internet content accessed via its Wi-Fi.

## Security and Liability

- Users access the Wi-Fi at their own risk.
- The Hall accepts no responsibility for loss of data, damage to devices, or security breaches resulting from use of the Wi-Fi service.
- Users are responsible for ensuring their devices have up-to-date security protection.

## Monitoring

The Hall may monitor network performance and usage data for security and maintenance purposes. We do not routinely monitor individual browsing activity but reserve the right to investigate misuse where there is reason to believe this policy has been breached.

## Breach of Policy

Trustees reserves the right to:

- Withdraw Wi-Fi access
- Inform relevant authorities where unlawful activity is suspected
- Take further action where appropriate

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